



# PULSE MOBILE

Your alarms, on your phone



Helping you  
keep a PULSE  
on your business

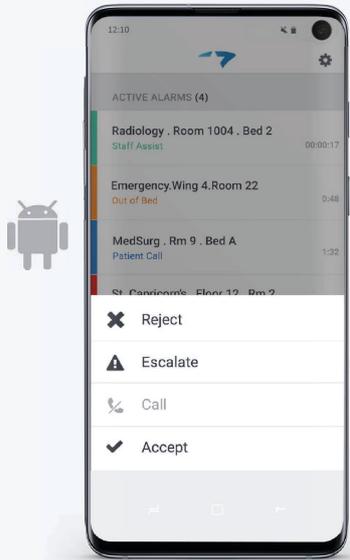
Pulse Mobile is a native smartphone app that lets nurses manage alarms and remotely control the nurse call system, all from their smartphone.

## Receive assigned alarms on your iOS or Android phone

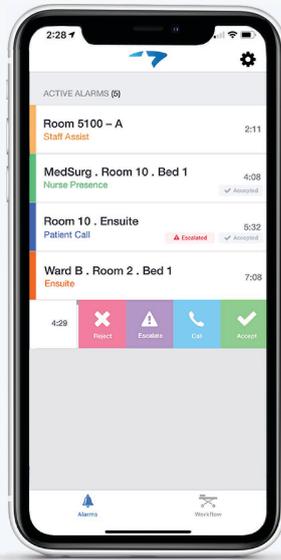
Nurses receive alarms from only the patients/locations that are assigned to them. Alarms are received as push notifications, and will display in the same priority order as in the nurse call system.

Staff always know which alarms need attention and can take several actions with each alarm: **VOIP callback, Accept, Reject and Escalate.**

# ALARM MANAGEMENT



-  VOIP Calling
-  Accept
-  Reject
-  Escalate



- Staff can place an audio call back to the point of origin
- Accept the alarm which they intend to take care of
- Reject the alarms they cannot attend to
- Escalate alarms that require extra staff assistance

Your calls, on your smartphone, when and where you need them.

## Alarm Prioritization

Pulse Mobile automatically prioritizes active nurse call alarms, placing the highest priority alarm at the top of the alarms list. This ensures that caregivers respond quickly to the highest priority alarms.

## Accept, Reject and Escalate Alarms

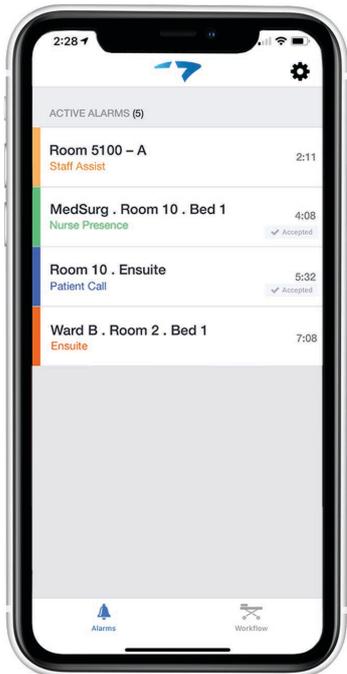
Caregivers aren't always able to answer every alarm that's assigned to them. With Pulse Mobile, users can easily "Accept", "Reject" or "Escalate" nurse call alarms with a simple action.

## Call Back Feature

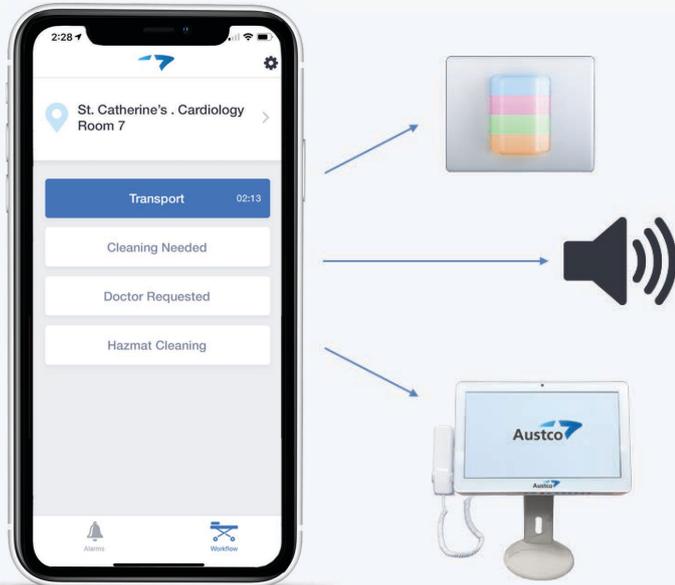
The App provides touch-to-call functionality on audio enabled systems, allowing caregivers to initiate a voice call from their smartphone directly to the location where the alarm was activated.

## Workflow Actions

The workflow feature is designed to streamline facility processes by initiating workflow events directly from the mobile phone. This optimizes efficiency leading to improvements in the care experience.



# WORKFLOW



## Remotely control the nurse call system

- Remotely activate workflow calls
- Illuminates the lights, sounds the tones, displays on all configured devices
- Profiles attached to individual locations
- 4 buttons / profile

Trigger workflow calls and alerts directly on your smartphone.

Any care location can have virtual call points, and these are available to trigger through the mobile app. Pulse mobile will illuminate the over-door light, play the tones, and the alerts will display on the Austco master stations.

Virtual call points allows the smartphone to become a mobile nurse call system.

Each location in the healthcare facility can have virtual workflow buttons assigned, and staff can trigger virtual call points such as “needs water”, transport, cleaning needed etc. directly from the mobile app.

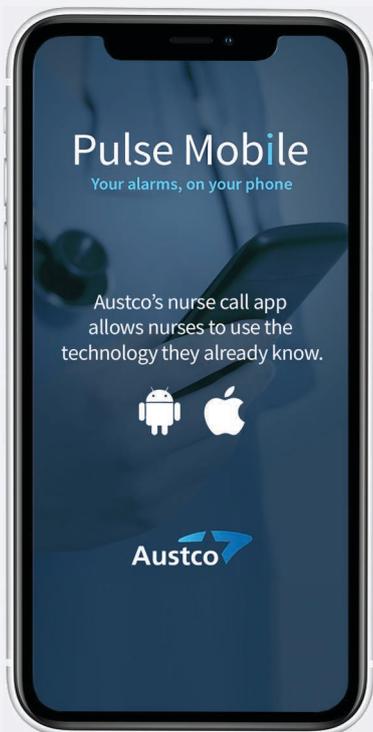
**Workflow actions are designed to improve communication and collaboration within healthcare organizations.**

# BENEFITS

## Full staff mobility, no middleware required

Pulse Mobile is deployed entirely on Austco's servers and existing architecture. It does not require any middleware to function. No 3rd-party integration can control the nurse call system like Pulse Mobile can.

All assignment, VOIP, and location information is tied to a user. So if a phone dies, gets damaged, lost or stolen, simply sign in to another phone and all data will be updated.



## Enhances staff mobility

Gives caregivers access to nurse call event data which eliminates the need to walk back and forth to the nurses' station or utilize a corridor display.

## Increases staff efficiency

Routing nurse call alarms directly through smartphones allows staff to determine which alarms require immediate attention at a quick glance. Nurse call alarms are prioritized.

## Enhances established workflows

Ensures the right calls are sent to the right caregiver at the right time.

## Increases patient satisfaction

Faster response times and reduced audible alarms create a quieter healing environment and provide a better overall patient experience.

## Complies with patient privacy regulations

Pulse Mobile does not use patient information. Pulse Mobile does not store any data on users' phones. All data is removed when a user signs out.

## Intuitive User Interface

Extremely easy to learn and navigate using technology that staff are already familiar with.

## Safe and Secure

Smartphones are used on the facility's reliable Wi-Fi network providing consistent and secure communication. At no time is patient information stored on a recipient's smartphone, which ensures regulatory compliance.

## Easy installation and updates

Pulse Mobile is conveniently available for download from the Apple and Google Play stores. A Wi-Fi survey is recommended to ensure adequate coverage.

