Austco ⫻

Helping you keep a **PULSE** on your business
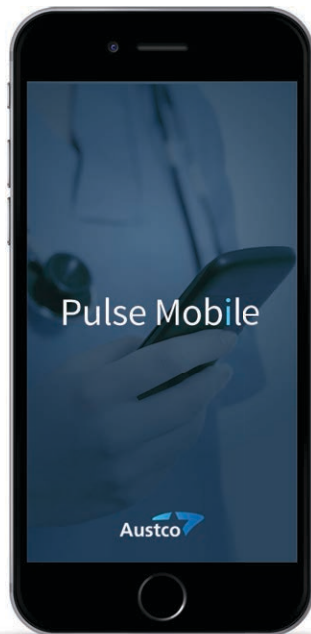
PULSE ⫶ Mobile

Your calls, on your smartphone, when and where you need them.

What is Pulse Mobile?

Pulse Mobile is a component of Austco's Pulse platform and allows healthcare personnel to receive critical nurse call alarm notifications directly on their smartphones. Pulse Mobile ensures that the right calls are sent to the right caregiver, at the right time.

Alarm Prioritization

Pulse Mobile automatically prioritizes active nurse call alarms, placing the highest priority call at the top of the alarm list. This ensures that caregivers respond quickly to the highest priority calls.

Call Back Feature

Pulse Mobile provides touch-to-call functionality on audio enabled systems, allowing caregivers to initiate a voice call from their smartphone directly to the location where the call was activated.

Accept, Reject and Escalate Alarms

Caregivers aren't always able to answer every call that's assigned to them. With Pulse Mobile, users can easily "Accept", "Reject" or "Escalate" nurse call alarms with a simple action.

Workflow Feature

The workflow feature is designed to streamline facility processes by initiating workflow events directly from the mobile phone. This optimizes efficiency leading to improvements in the care experience.
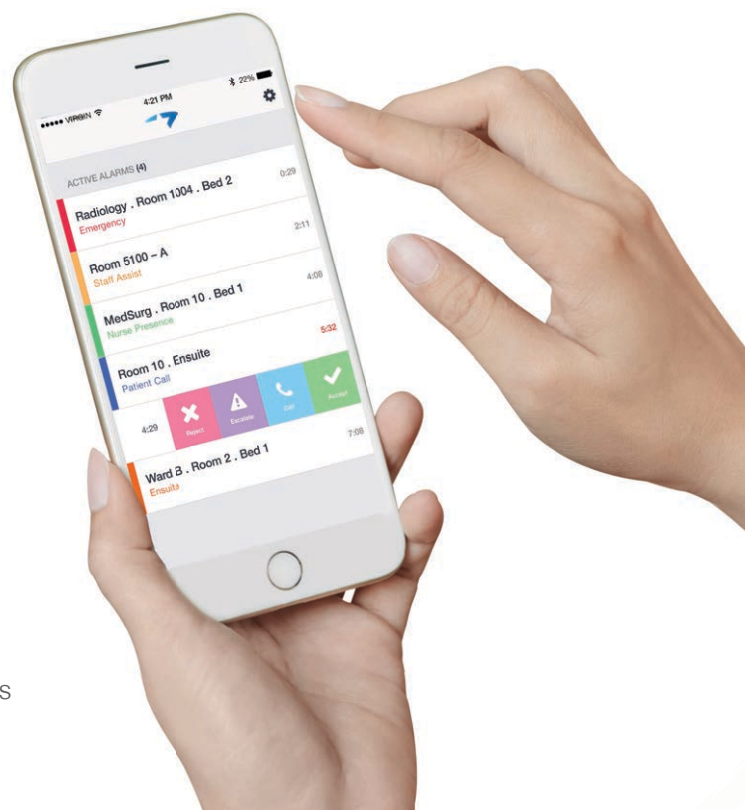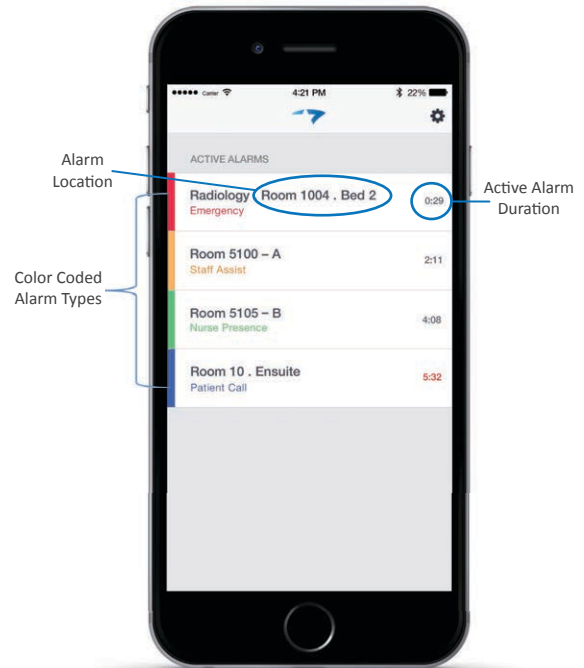
Download and Go

Pulse Mobile is conveniently available for download in the Apple and Google play stores. Simply connect to your facility's Wi-Fi network, allowing the mobile app to communicate with the Austco Integration Server software.

Available on the App Store

Get it on Google play

If Pulse Mobile is connected to the facility Wi-Fi, it will automatically download all the required configuration settings from the Mobile Gateway. All that the users need to do is log in with a valid username and password.

When a user logs in, they will begin to receive all active nurse call alarms that are assigned to them.

Pulse Mobile sends active calls using push notifications to alert caregivers that an alarm has occurred. Device settings are used for tones and vibrations.

Alarm Location

Active Alarm Duration

Color Coded Alarm Types

ACTIVE ALARMS

Radiology Room 1004 . Bed 2   0:29
Emergency

Room 5100 – A   2:11
Staff Assist

Room 5105 – B   4:08
Nurse Presence

Room 10 . Ensuite   5:32
Patient Call

Benefits

Enhances staff mobility: Gives caregivers access to nurse call event data which eliminates the need to walk back and forth to the nurses' station or utilize a corridor display.

Increases staff efficiency: Routing nurse call alarms directly through smartphones allows staff to determine which alarms require immediate attention at a quick glance. Nurse call alarms are prioritized.

Enhances established workflows: Ensures the right calls are sent to the right caregiver at the right time.

Increases patient satisfaction: Faster response times and reduced audible alarms create a quieter healing environment and provide a better overall patient experience.

Intuitive User Interface: Extremely easy to learn and navigate using technology that staff are already familiar with.

Safe and Secure: Smartphones are used on the facility's reliable Wi-Fi network providing consistent and secure communication. At no time is patient information stored on a recipient's smartphone, which ensures regulatory compliance.

Easy installation and application updates: Pulse Mobile is conveniently available for download from the Apple and Google Play stores. A Wi-Fi survey is recommended to ensure adequate coverage.