![Austco logo]

NEWS BULLETIN
February 2021

First Pulse Mobile Installation in the UK

Thames Hospice will be the first site in the UK to install the Pulse Mobile smartphone app. Staff members will be able to receive nurse call alarms on their Samsung Galaxy A01 mobile phones, eliminating the need to be tied to the nursing station. Pulse Mobile will be a great addition working in conjunction with the Tacera - Alexa integration already implemented.
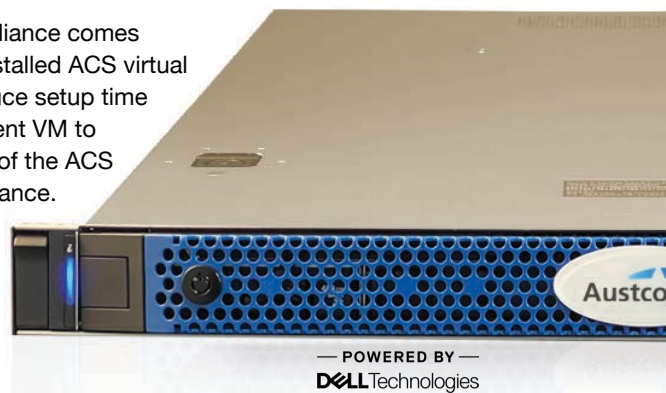

Austco Server Appliance

NEW PRODUCT (IP-ASA)

The new Austco Server Appliance is a high performance, 1U rack server specifically designed to provide maximum uptime when reliability is paramount, especially in healthcare environments where uninterrupted operation is required. The IP-ASA comes installed with all the required functional components versus a traditional server which may only be available as hardware and an operating system.

The Austco Server Appliance comes equipped with 3 pre-installed ACS virtual machines (VMs) to reduce setup time and an ACS Management VM to enable easy shutdown of the ACS VMs for server maintenance.

The IP-ASA provides the central data repository of the Tacera Nurse Call System where all system alarms are stored. The Server Appliance can be used for sites where multiple IP-ARK-1s are required, for cost and rack space saving purposes.

— POWERED BY —
DELL Technologies

Contact your local Austco representative for more information.

DOWNLOAD CUT SHEET ⬇

Ways to combat alarm fatigue in hospitals

We all hear about how hospital noises interfere with patients' sleep and recovery resulting in possibly longer stays. These noises also distract caregivers which in turn can cause what is known as "alarm fatigue". But how do patients get a caregiver's attention? How can hospitals eliminate or reduce the need for alarms to be broadcasted throughout the hospital floor or unit? The article titled "Don't be annoyed! There are solutions to alarm fatigue in hospitals" touches on ways that an Austco nurse call solution can help.

CLICK TO READ

Partner Feature

Associated Communications Inc, our newest Canadian authorized partner signed on in June, 2020 has been known for their innovative products and ability to provide solid reliable service as a complete solution integrator. Associated Communications Inc. announces another Austco Nurse Call System installation for Alberta Health Services (AHS) in Edmonton Alberta. The installation of the new Tacera Nurse Call System is expected to be completed in the first quarter of 2021, and will include Austco's IP-PST2's. Tom MacNair, Business Development Manager for Associated Communications Inc. states "We are pleased to provide our world class Tacera Nurse Call system to an organization as diverse as AHS". Associated Communications Inc. is looking to continue with their relationship of over 26 years with AHS who operate over 106 Acute Care Hospitals throughout the province of Alberta.

Have an Idea for a News Story?

If you have a news story to share, we want to know about it! Please email your stories to marketing@austco.com along with any photos, videos or other content related to your story.

Austco Wins

Austco Healthcare wins AUD $1.3m contract to refresh nurse call system for JurongHealth Campus in Singapore

The strategic partnership between JurongHealth Campus and Austco will ensure that the state-of-the-art hospital executes on the vision of improving healthcare for the community through better and cost effective care. Austco was chosen on the basis that Tacera's software is the only nurse call solution on the market that delivers VoIP Internet Protocol to the patients' bedside and provides a foundation for future products and services.

All beds will feature the Tacera solution and include integrations with JurongHealth's Code Blue Platform, which will deliver the fastest Code Blue rapid response of any hospital in Singapore.

Austco Canada wins AUD $1.6m contract to supply industry-leading nurse call solution and software integrations

Austco Canada won the project through EllisDon the construction and building services company via a rigorous competitive process. Austco Canada was chosen on the basis that Tacera's software interfaces, using open protocols, are the most flexible and advanced. The new hospital is currently under construction with completion scheduled for 2023. The Austco Tacera system is expected to be delivered in calendar 2022.

All 350 beds will feature the Austco Patient Station and include integrations with EllisDon's Building Management System. Workflow optimization and staff efficiency solutions will be used to enhance communication between patients and caregivers. Open architecture design will provide the customer with long-term system scalability and flexibility.

Austco UK wins £212K prison project

Austco UK has been awarded a prison project from Serco worth £212K at Dovegate Prison and is scheduled to be completed by mid-April 2021. The project includes plate upgrades, alert to PA system and alerts to the Tacera system.

With the very high levels of COVID-19 in UK prisons, there will be health and safety challenges as well as the usual logistical issues of working to tight timescales in prison environments. Austco is confident that the project will be completed successfully and on time.