



High demand for Austco's Built-in RTLS with Smart Call Points in Australia

The increasing demand for Real-time Location Systems (RTLS) in the healthcare industry is on the rise as healthcare facilities look to keep track of patients/residents and staff, boost productivity and increase patient satisfaction.

The RTLS market in healthcare is expected to grow from USD \$1.4 billion in 2020 to USD \$3.9 billion by 2025¹.

Austco's next generation Smart Call Points with built-in RTLS and badges provide features that are normally only available through stand-alone RTLS systems. Our locating enabled products provide features such as automatic staff presence, automatic call cancelation, mobile duress, automated workflow, comprehensive reporting and staff, resident/patient visibility.

Austco Australia has received multiple orders for Austco's built-in RTLS solution which are expected to be installed this financial year.

1. www.marketsandmarkets.com



Mon Sheong Long-Term Care Nurse Call System Installation

FIRST SMART CALL POINT DEPLOYMENT

Austco Canada has completed the first Smart Call Point solution installation at the Mon Sheong Long-Term Care Centre in Ontario, Canada.

The newly designed call points include two configurable backlit buttons and two independently programmable pendant sockets. The first socket is used for the resident pendant and the second is being utilized to provide an input for 3rd party devices such as a bed pad controller. Advanced features include dual color LED's to indicate call status, RTLS and RFID (proximity) capability which can be upgraded post installation, multi-press call upgrades (programmable) and call mute mode for cleaning.

Austco Canada Mon Sheong LTC Project Team

A special thank-you to Austco Canada project team for their efforts and dedication to ensure this project was a success:

Kamal Rathnayake, Sanusi Olatunde, Stokely Lindo, Sohrab Aman, Bashar AlKatranji with the back-up support from Joseph Taylor and Viral Patel.

For more information on Austco Smart Call Points, please contact your local Austco Representative.

 **MON SHEONG LONG-TERM CARE CENTRE**
ONTARIO, CANADA





Top 3 Major Benefits to Interoperability



1. Increased Patient Security and Satisfaction

Improving patient care and safety is the prime directive and ultimate goal of interoperability. Interoperability of systems, information sharing, and data access play a critical role in improving the patient care experience by less task duplication, reducing wait times and enhancing the overall quality of care.

2. Increased Efficiency

Presenting data to healthcare providers in real-time and in a consistent manner can boost efficiency across an entire health organization. Having the ability to aggregate data from a single building, all the way up to a geographically diverse health system or IDN can create process improvements across an entire healthcare organization.

3. Reduced Medical Errors

Interoperability presents healthcare organizations with solutions to prevent medical errors by making it possible to exchange and interpret data across technology systems and software applications. This allows care providers to have a better understanding of how and why medical errors occur and enables them to take action in preventing them.

Tacera Can Help

Tacera works with major hospital and facility systems to support and enable interoperability. Austco offers an open API for integrations with any clinical, facility, or 3rd party system. Ongoing integrations is how the system grows with you.

Austco Wins

Austco Healthcare wins AUD \$3.3M contract to supply state of the art nurse call system and Tacera Pulse software platform



Azure Healthcare Limited's (ASX: AHC) wholly owned subsidiary Austco Marketing & Service (Asia) Pte Ltd has won a A\$3.3M contract to supply its industry-leading Tacera Nurse Call platform to the 795-bed general and acute care hospital Khoo Teck Puat Hospital (KTPH).



KTPH is part of Yishun Health, a network of medical institutions and health facilities under the National Healthcare Group located in Singapore, which also includes the Admiralty Medical Centre, Yishun Community Hospital, and extensions such as Wellness Kampung.

Yishun Health believes that healthcare should be integrated, holistic and person-centric and has created an ecosystem of care with partnerships within the community. They ensure that patients can stay healthy and become active participants of their own well-being.

The contract between Yishun Health and Austco Healthcare will ensure that KTPH, which serves 550,000 people in northern part of Singapore, provides a high standard of personalised care in a comfortable environment.

This Austco integration will feature the Tacera solution and include the recently released call points with built-in RTLS, Webservices interface and software such as Tacera Pulse Reports & Dashboards.

“We are excited to partner with the Khoo Teck Puat Hospital,” Clayton Astles, CEO of Austco, said. “At Austco, we are constantly looking for ways to enhance our innovative solutions and our recent updates to the exceptional Tacera nurse call system delivers a world-class experience for healthcare facilities and every patient.”

Austco offers one of the most advanced nurse call systems in the world by constantly updating the platform to meet the needs of any healthcare facility.

Deployment will commence in Q1 of FY22 and is contracted to be completed by December 2022.