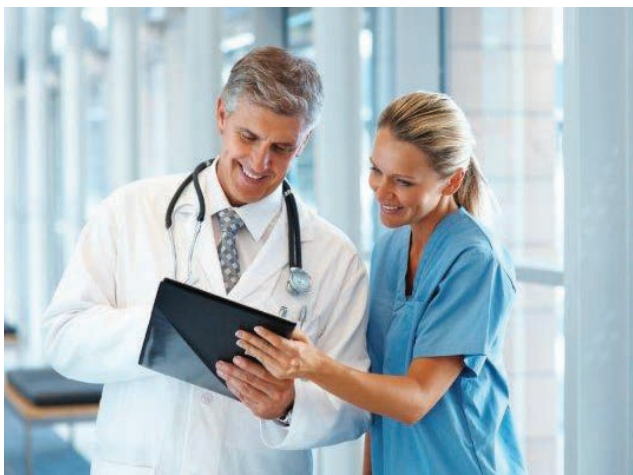


Colchester General Hospital Gets IP Nurse Call System in Preparation for Unified Care Platform



Approach

On the back of a successful and ongoing programme of improvements the facilities team at Colchester General Hospital (CGH) identified pressures and risks associated with maintaining a mix of nurse call technologies.

In order to resolve the diminishing supply of parts, increasing support costs and potential risk of system failure CGH undertook a review of suppliers and technologies based in the UK, focusing their requirements on both current as well as the future needs of the Hospital.

**JOHN FULCHER COMMENTED
“WE’VE NOW IDENTIFIED A WARD
AS OUR ‘CENTRE OF EXCELLENCE’**

Austco Solution

Through a series of supplier engagement and tender processes the Tacera Nurse Call system from Austco UK was chosen based on the system’s ability to deliver, integrate and scale a range of features such as RTLS and Patient Engagement as a single unified system using the IP backbone of Tacera.

Once the selection process was completed work focused on departments and wards where the Hospital felt the greatest improvements could be achieved, which also provided the impetus for site wide adoption.

As well as supplying standard equipment Austco UK is also involved in the customisation of components to suit the specific needs of CGH.



The Conclusion

Austco’s implementation approach coupled with their ability to engineer a solution and Tacera’s platform topology meant that equipment could be installed in working areas minimizing the impact on patients and staff.

John Fulcher commented “we’ve now identified a ward as our ‘Centre of excellence’ where clinical teams will be involved in upscaling the systems features and ensuring they are successfully adopted.”