



Reseller Bulletin

May 19, 2022

**End of Sale Announcement for IP-ARK-1**

Dear valued partner,

Austco is discontinuing the sale of the IP-ARK-1 effective June 30, 2022. If you have any outstanding quotes on this product, please notify Austco immediately to ensure stock exists to cover your quote.

The IP-ARK-1 will be superseded by the IP-ASA.

Both the IP-ARK-1 and IP-ASA cut sheets are available on the [Austco Orders portal](#).

**Table 1. End-of-Life Milestones and Dates for the IP-ARK-1 model mentioned above**

Milestone	Definition	Date
End-of-Sale Date: HW	The last date to order the product through Austco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2022
Last Ship Date: HW	The last-possible ship date that can be requested of Austco and/or its Resellers. Actual ship date is dependent on lead time.	December 30, 2022 (or while supplies last)
End of SW Maintenance Releases Date: HW	The last date that Austco Engineering may release any final software maintenance releases or bug fixes. After this date, Austco Engineering will no longer develop, repair, maintain, or test the product software.	June 30, 2023
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	June 30, 2023

Just a reminder that all Product End of Sale / End of Life Announcements can be easily accessed here: <https://austco.com/product-end-of-sale-end-of-life-list/>.

If you would like more information, please do not hesitate to contact your local Austco representative.

Yours sincerely,

The Austco Team